

NOISE AND VIBRATION

The New Hope Group will establish a real-time noise monitoring network, to be used in conjunction with a weather forecasting system to proactively relocate, reduce or stop noisier mining operations.

Additionally New Hope will introduce the following mitigation measures to reduce the revised Project's potential noise impact:

- » ensure noisier mining equipment, including excavators, track dozers, loaders and rear dump trucks, is fully mitigated.
- » where possible, schedule noisier operations in-pit at night or during daylight hours only.
- » ensure proper maintenance and operational procedures are undertaken to minimise noise emissions from equipment, including proper servicing and maintenance of exhaust systems on mine equipment.
- » where practicable, utilise topsoil and other dumps as noise barriers between active mine operations and nearby noise receptor locations.
- » continue to utilise broad band alarms instead of reverse beepers on all mobile equipment.

- » continue to limit the speed of heavy vehicle traffic on haul roads.
- » continue its current proactive monthly noise monitoring program around the revised Project site.
- » continue its proactive assessment of possible noise lessening options for both mobile or stationary noise emitting equipment.
- » ensure noise emissions with tonal, impulsive and/or intermittent characteristics are targeted for noise lessening.

Noise issues in relation to the Western Railway line are under Aurizon's jurisdiction and management.

New Hope will publicly issue a monitoring report on a monthly basis with a summary of air quality, noise and vibration monitoring data.

New Hope is committed to rectifying all noise issues that are legitimately attributed to the revised Project's operations through proper scientific evaluation.

NEW HOPE WILL IMPLEMENT ITS NOISE AND VIBRATION MANAGEMENT PLAN TO MINIMISE THE RISK OF NOISE COMPLAINTS FROM NEARBY SENSITIVE RECEPTORS TO THE REVISED PROJECT.

The NVMP will be formally reviewed on an annual basis and updated as required.

The NVMP may also be updated based on the findings of internal and third party audit processes, based on the outcomes of a complaint investigation or following a regulatory inspection (i.e. as corrective actions).

The Department of Environment and Heritage Protection will be advised of all significant revisions of the NVMP.

The NVMP will be subject to audit by the DEHP during Compliance Inspections and other site inspections.



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Dispute Resolution process in relation to noise and vibration.

In the event monitoring positively identifies that noise from the Mine is approaching or exceeding the specified noise limits, immediate management actions will be applied at the site that may involve modification or cessation of mining activities at one or more of the revised Project's mine pits.

If no suitable or acceptable noise improvement solutions are available for a particular noise issue, New Hope will negotiate in good faith with all affected property owners for property purchase or, by agreement, implement some other form of amicable arrangement (e.g. acoustic treatment of the dwelling, relocation or replacement of the dwelling at another suitable location, relocation of the landowner to another living arrangement

for the period of the issue or any other suitable innovative solution).

New Hope would be responsible for all reasonable costs associated with any agreed solution to a noise issue.

In the event an agreement cannot be reached, New Hope will enter into mediation with the affected party and employ the services of a third party to facilitate this process.

Longer term, New Hope will use its monitoring results to continuously review its compliance status and to develop new and modify existing mitigation strategies to minimise potential adverse noise impacts from the rail loading facility's operations affecting Jondaryan.

You can lodge your feedback, enquiry or complaint regarding the Project in a number of ways:

- » Call 1800 882 142 – your call will be answered during business hours, or you can leave return call details outside of business hours.
- » Email community@newhopegroup.com.au
- » Visit the New Hope Community Information Centre at 90/88 Campbell Street, Oakey.

New Hope is committed to working directly with you to respond to feedback or complaints in an acceptable and timely way, there is also an option to lodge your feedback or complaint with the Project's regulatory authority, the Department of Environment and Heritage Protection.