



FREQUENTLY ASKED QUESTIONS

New Acland Community Investment Fund

Q. Our organisation is not located within the Toowoomba Regional Council Local Government Area. Can we still apply for funding?

A. No. The New Acland Community Investment Fund is designed to benefit communities closest to the New Acland Coal Mine. Therefore applications for funding must directly benefit communities within the Toowoomba Region LGA.

Q. How much money can my organisation apply for?

A. The Fund supports not-for-profit community groups and organisations with grants of \$10,000 or more. In addition, you may source additional funds for your project elsewhere and provide details of these contributions in your application.

Q. Can we apply more than once in a funding round?

A. Yes, organisations can submit applications for different projects in any funding round. This includes Sponsor Organisations who can submit on their own behalf and on behalf of other organisations who may need support with their applications. However, only one submission is allowed for each Project.

Q. Our project will be ongoing and we will need to apply for additional funds from the New Acland Community Investment Fund to continue the project. Can we apply for funds for the same project in future funding rounds?

A. No. The New Acland Community Investment Fund provides one-off funding.

Q. What items do I need to provide a quote for?

A. Applicants must provide at least two quotes for good and services over \$1,000. Quotes should be on supplier letterhead and include the supplier's ABN and GST inclusive amount. Where possible, please supply a quote from a local supplier.

Q. We are applying as a Sponsor Organisation on behalf of another group that will undertake the project. Should the application form include our details, or the group's details?

A. If you are being sponsored by another organisation, please provide both your organisation details and your sponsor organisation details, as the Sponsor Organisation will be the legal entity applying for the funding.

Q. I have previously submitted an application, however I was unsuccessful. Can I resubmit it in the next round?

A. Yes. Applicants are encouraged to consider submitting in future rounds. Applicants are encouraged to read the Application Guidelines and Application Form carefully to ensure they provide the correct information.

Q. Who will assess my proposal?

A. Eligible applications will be reviewed by a Sub-Committee of the New Acland Community Reference Group (CRG) which will review eligible applications against the application criteria and provide recommendations to the CRG. The CRG will present its final recommendations to New Hope Group. Final approval of investment will be made by New Hope Group.

Q. What if there is a conflict of interest?

A. Applicants are requested to declare any conflicts of interest in their application, which will be considered by New Hope Group.

CRG members will be asked to disclose any known conflicts of interest with applications presented to them for assessment. If a conflict is identified, relevant CRG members will be asked to leave the meeting while the relevant application(s) is discussed.

Q. When can I submit my application?

A. You can complete and submit your application at any time. However, the initiative you are seeking to fund must be expected to commence in the relevant funding period in order to be considered. The two Funding Rounds are:

- **Funding Round 1:** Applications close on 30 March annually for funding allocated to initiatives that are expected to commence between 1 July and 31 December of that year.
- **Funding Round 2:** Applications close on 30 September annually for funding allocated to initiatives that are expected to commence between 1 January and 30 June of the following year.

Q. What if I disagree with your decision to decline my application?

A. The deliberations of the CRG and New Hope Group are final and confidential. The New Acland Community Investment Fund is a discretionary fund and there is no appeals process.

Q. What if I need help with the application?

A. In order to keep the application process fair and transparent, we cannot provide assistance to help you complete an application. However, we are happy to help you understand the application process or provide the Application Guidelines and Application Form.

Q. Where can I go for more information?

A. For further information on the New Acland Community Investment Fund please contact us via our community contact points:

In person

New Hope Community Information Centre

Shop 90/88 Campbell Street

Oakey QLD 4401

Email

community@newhopegroup.com.au

Community Contact Number

1800 882 142

Post

New Acland Community Investment Fund

New Hope Group

PO Box 47

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